Scotiabank Secure Communication

Scotiabank

(Secure) OPCS20251210-4036

This message will expire after March 11, 2026 3:07:10 PM, EDT

Escalated Customer Concerns Office Scotiabank
<escalatedconcerns@scotiabank.com>
thesulfurgod@protonmail.com

December 11, 2025 2:06:32 PM, EST

82172 0551686.pdf (20.9MB)

Dear Brendan Rose,

We are in receipt of your email dated December 10, 2025, sent to our office that included attachments concerning a request for statements.

Included with our email, please find all requested statements for your Preferred Package account 82172 0551686. This account was opened on March 11, 2023, and closed on April 26, 2024. We understand that you are seeking transaction records which can be found on the said statements.

Please confirm by reply email to this email (i) if your request is complete and/or kindly clarify what additional information is required and we will assist you in this process, and (ii) please further clarify if you are raising a complaint with Scotiabank, as it is unclear, and if so, our office will create a complaint file and respond to you accordingly.

In anticipation of your response.

Important: Secure emails will only be held for viewing in the Secure Email System for 90 days before automatic deletion. To prevent losing any information you wish to keep longer than the 90 day period, please save the information received on your personal computer.

Sincerely

Amelia D.
Manager
Directrice

Scotiabank | Escalated Customer Concerns Office

Banque Scotia | Bureau de traitement des plaintes transférées

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Scotiabank is a business name used by The Bank of Nova Scotia

Banque Scotia est un nom commercial utilisé par La Banque de Nouvelle-Écosse

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